



2023

BALTIMORE CITY

DEPARTMENT OF PUBLIC WORKS



MAYOR BRANDON M. SCOTT



Greetings, Baltimore! It is my pleasure to wish you all the best as we welcome in 2023!

Whenever a new year starts, it's common practice for people to develop a list of goals or create a vision for what they want for the upcoming new year. As I have the honor of serving as the Mayor of the City that I love and call home, my vision is quite simple—I want to do my best to support the residents who live, work, and play in our great city. But this is not only my vision; it is also shared by members of my administration, including the hardworking employees of the Department of Public Works (DPW).

I know firsthand that dedication to quality service is at the heart of everything our DPW employees do. DPW's dedicated men and women continuously provide vital services to residents and businesses in Baltimore and surrounding communities. This team is committed to ensuring that things are running efficiently and that we are constantly improving to deliver the best service possible to our residents. Last year, we announced our Clean Corps initiative, an initiative bringing Baltimore nonprofit and community-based organizations together to hire unemployed or underemployed residents to clean, care for, and maintain vacant lots, alleys, and trash receptacles in communities selected in partnership with neighborhood associations. This program is a shining example of our belief in the power and promise that comes from deep community collaboration. Just like you, we love our city and are excited to work with community organizations, not just to keep our streets looking good but civic pride and engagement.

As we roll out programming that brings out the best in Baltimore, we will continue to strive each day to provide you with the services you not only need but the services you and your community deserve. We are laser-focused on giving you the kind of customer service and experience that we believe is indicative of our commitment to building a better Baltimore! May you and your family have a healthy, safe, and prosperous 2023!

In service,

Mayor Brandon M. Scott

2023



DIRECTOR JASON W. MITCHELL



It's a New Year and a New Day at DPW!

In my first year as Director of Baltimore City Department of Public Works (DPW), we overcame many challenges, celebrated big wins, and embraced new opportunities.

As DPW continues to navigate supply chain delays, personnel challenges and aging infrastructure, our staff is committed to showing up every day. I want to thank the hardworking, dedicated staff of DPW who work tirelessly to deliver best-in-class services to our customers. DPW is committed to working in partnership with residents, community partners, and agency partners at the local, state, and regional level to maintain the health and safety of our neighborhoods and waterways.

This year, we launched the Resident Advisory Council (RAC) to receive community-based input and guidance on key DPW operations. We interviewed more than 30 candidates for our first RAC cohort and accepted 20 residents spanning all the council districts. Through equity, education, eradication and environmental enforcement, we can work together to achieve our goals.

In 2023, I invite you to join DPW on a journey toward a cleaner, greener, beautiful Baltimore. Residents are encouraged to volunteer, register to be Eco-Ambassadors, and organize community cleanup initiatives. As you post your pictures, use the #DPWCleanerGreener on social networking sites so that we may celebrate you too.

From the DPW Family to yours, we are sending you warm wishes for the holiday season and a happy, healthy new year.

Committed to Service,

Jason W. Mitchell

2023

BMore



The Department of Public Works (DPW) serves as a steward promoting clean, green, and sustainable communities to enhance the quality of life.

Become an Eco-Ambassador

- Initiate/participate in Cleaning and Greening activities
- Host/participate in a Community Cleanup, or other Cleaning & Greening activities (e.g., Annual Mayor's Cleanups, stream cleanups)
- Initiate a recycling initiative
- Landscape entry and public right of ways
- Start a community garden
- Plan Stormwater projects (e.g., rain gardens, pavement removal)
- Plant trees and/or flowers
- Remove graffiti
- Install public art
- Create Service-Learning opportunities for Baltimore City students
- Offer/participate in educational programs, trainings, conferences, workshops, presentations and DPW tours related to cleaning and greening

Learn • Organize • Volunteer • Engage

Volunteer Today



"It Starts With Me: Shifting Priorities to Create the Beloved Community."—The King Center
It is time for communities to join together to create a cleaner, greener, beautiful Baltimore.
Join DPW's Volunteer Network today.

DECEMBER 2021

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FEBRUARY 2023

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JANUARY

SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

1 NEW YEAR'S DAY***	2 NEW YEAR'S DAY OBSERVED**	3 Christmas Tree Mulching Begins (1/3/23-2/4/23)	4 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.	5	6	7
8	9	10	11 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.	12	13	14
15	16 MARTIN LUTHER KING DAY*	17	18 Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.	19	20	21
22 Chinese New Year	23	24	25 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.	26	27	28
29	30	31				

NOTES

* City offices and sanitation yards closed.

** DPW offices closed. Trash/recycling collection occurring.

*** Sanitation yards closed.

Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to www.publicworks.baltimorecity.gov

2023



By working together, engineers develop new technologies, products and opportunities that change how we live. We thank DPW engineers for all the work they do to improve the City.

JANUARY 2023

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FEBRUARY

Black History Month/American Heart Month

MARCH 2023

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19	20	21	22	23	24	25
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SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

			1 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m. National Freedom Day	2 Groundhog Day	3	4 Christmas Tree Mulching Ends (1/3/23-2/4/23)
5	6	7	8 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.	9	10	11
12	13	14 Valentine's Day	15 Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.	16	17	18
19 Engineers Week (February 19-25)	20 CIAA Basketball Tournament (February 20-26) PRESIDENTS' DAY*	21	22 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m. Ash Wednesday	23	24	25
26	27	28				

NOTES

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Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to www.publicworks.baltimorecity.gov

2023



She needed a hero, so she became her own. This International Women's Month, DPW celebrates all the hardworking women who are heroes across this agency every day.

Photo credit: Linwood C. Bullock

FEBRUARY 2023

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MARCH

Women's History Month/Irish American Heritage Month

APRIL 2023

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SUNDAY

MONDAY


TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

			1 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.	2	3 Employee Appreciation Day	4
5	6 Purim	7	8 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m. International Women's Day Middle of Sha'ban	9	10	11
12  Daylight Savings Time	13	14	15 Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.	16	17 St. Patrick's Day	18
19	20  First Day of Spring	21	22 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.	23 Beginning of Ramadan	24	25 Maryland Day
26	27	28	29	30	31	

NOTES

Service and event dates and times are subject to change.

To find your waste collection days **please call 311 or go to www.publicworks.baltimorecity.gov**

2023



“Earth Day is not a day; it’s a movement.” Have the courage to preserve and protect our health, families and livelihoods. Become an Eco-Ambassador. Get involved by reducing waste and plastic pollution, recycling, hosting a community cleanup or beautification project.

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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

APRIL

SATURDAY

						1
						April Fool's Day
2	3	4	5	6	7	8
Palm Sunday			Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m. First Day of Passover		GOOD FRIDAY*	
9	10	11	12	13	14	15
Easter			Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.		Household Hazardous Waste	Shredding Event Household Hazardous Waste
16	17	18	19	20	21	22
			Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.		Eid al-Fitr	 Earth Day
23	24	25	26	27	28	29
			Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.			
30						

- * City offices and sanitation yards closed.
- ** DPW offices closed. Trash/recycling collection occurring.
- *** Sanitation yards closed.

To find your waste collection days **please call 311 or go to www.publicworks.baltimorecity.gov**

2023



Clean water is essential for life and healthy living. DPW recognizes all of our Public Workers at our Water Filtration plants that help maintain and distribute clean drinking water for the City of Baltimore.

Photo credit: James G. Howes

APRIL 2023

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24	25	26	27	28	29	30

MAY

JUNE 2023

S	M	T	W	T	F	S
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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Asian/Pacific American Heritage Month/Jewish American Heritage Month

SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

	1	2	3 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.	4 National Day of Prayer	5 Household Hazardous Waste Cinco de Mayo	6 Household Hazardous Waste
7 Public Service Recognition Week National Drinking Water Week (May 7-13)	8	9	10 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.	11	12	13
14 Mother's Day	15	16	17 Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.	18	19 Black Eyed Susan Day	20 Preakness
21 National Public Works Week (May 21-27)	22	23	24 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.	25	26	27
28	29 MEMORIAL DAY*	30	31			

NOTES

*City offices and sanitation yards closed.

Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to www.publicworks.baltimorecity.gov

2023



At DPW, we are PROUD that there is "Equity In All We Do." This month and every month, DPW celebrates our differences that bring us closer together.

MAY 2023

S	M	T	W	T	F	S
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21	22	23	24	25	26	27
28	29	30	31			

JUNE

Pride Month (LGTBQIA+)/Caribbean-American Heritage Month

JULY 2023

S	M	T	W	T	F	S
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17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SUNDAY

MONDAY


TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

				1	2 Household Hazardous Waste	3 Household Hazardous Waste
4	5	6	7 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.	8	9	10
11	12 Waste & Recycling Workers Appreciation Week (June 12-17)	13	14 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m. Flag Day	15	16	17
18 Father's Day	19 JUNETEENTH*	20	21  Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m. First Day of Summer	22	23	24 Shredding Event
25	26	27	28 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.	29 Eid al-Adha	30	

NOTES

*DPW offices and sanitation yards closed.

Service and event dates and times are subject to change.

To find your waste collection days **please call 311 or go to www.publicworks.baltimorecity.gov**

2023



Education is the passport to the future, for tomorrow belongs to those who prepare for it today.—Malcolm X

JUNE 2023

S	M	T	W	T	F	S
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4	5	6	7	8	9	10
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18	19	20	21	22	23	24
25	26	27	28	29	30	

AUGUST 2023

S	M	T	W	T	F	S
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20	21	22	23	24	25	26
27	28	29	30	31		

JULY

SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

1

2

3

4

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6

7

8

INDEPENDENCE DAY*

Quadrant Street Sweeping NW & SE
Odd side only, 8 a.m. to 4 p.m.

Household Hazardous Waste

Household Hazardous Waste

9

10

11

12

13

14

15

Quadrant Street Sweeping NW & SE
Even side only 8 a.m. to 4 p.m.

16

17

18

19

20

21

22

Quadrant Street Sweeping NE & SW
Odd side only 8 a.m. to 4 p.m.Hiraj
Islamic New Year

23

24

25

26

27

28

29

Quadrant Street Sweeping NE & SW
Even side only 8 a.m. to 4 p.m.

Day of Ashura

30

31

NOTES

*City offices and sanitation yards closed.

Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to www.publicworks.baltimorecity.gov

2023



Dams are important because they provide water for domestic, industrial, and irrigation purposes. Dams generate electricity, control the impact of flood waters, and provide safe drinking water for all.

Photo credit: David Pirmann

JULY 2023

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16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

AUGUST

SEPTEMBER 2023

S	M	T	W	T	F	S
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17	18	19	20	21	22	23
24	23	26	27	28	29	30

SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

		1	2 <small>Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.</small>	3	4 <small>Household Hazardous Waste</small>	5 <small>Household Hazardous Waste</small>
6	7	8	9 <small>Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.</small>	10	11	12 <small>Dam Jam</small>
13	14	15	16 <small>Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.</small>	17	18	19
20	21	22	23 <small>Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.</small>	24	25	26
27	28	29	30	31		

NOTES

Service and event dates and times are subject to change.

To find your waste collection days **please call 311 or go to www.publicworks.baltimorecity.gov**

2023



**They say that age is simply the number of years that the world has enjoyed you!
Our mission at DPW is to promote intergenerational community engagement and education.**

AUGUST 2023

S	M	T	W	T	F	S
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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

SEPTEMBER

Hispanic Heritage Month

OCTOBER 2023

S	M	T	W	T	F	S
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29	30	31				

SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

					1 Household Hazardous Waste	2 Household Hazardous Waste
3	4 LABOR DAY*	5	6 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.	7	8	9
10 Grandparents Day	11	12	13 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.	14	15 Rosh Hashanah	16 Mexican Independence Day
17	18	19	20 Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.	21	22 Native American Day	23 First Day of Fall
24 Yom Kippur	25	26	27 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.	28	29 International Day of Awareness of Food Loss and Waste	30

NOTES

*City offices and sanitation yards closed.

Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to www.publicworks.baltimorecity.gov

2023



Have a question about your water bill? Call DPW's Customer Support and Service Division at (410) 396-5398. Operating hours are M–F 8:30 am—4:30 pm. Call 311 for all other concerns.

Photo Credit: Gregory McKay | gregorymckayphotography.com | [instagram.com/beauty_of_baltimore](https://www.instagram.com/beauty_of_baltimore)

SEPTEMBER 2023

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17	18	19	20	21	22	23
24	25	26	27	28	29	30

OCTOBER

National Breast Cancer Awareness Month/National Domestic Violence Month

NOVEMBER 2023

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26	27	28	29	30		

SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

1	2 Customer Service Week (October 2-6)	3	4 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.	5	6 Household Hazardous Waste	7 Household Hazardous Waste
8	9 INDIGENOUS PEOPLES' DAY*	10	11 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.	12	13	14
15	16	17	18 Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.	19	20	21
22	23 Leaf Collection	24	25 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.	26	27 Shredding Event	28 First Responders Day
29	30	31				

NOTES

*City offices and sanitation yards closed.

BAGGED LEAF COLLECTION BEGINS THIS MONTH. Go to www.baltimorecity.gov for details.

Service and event dates and times are subject to change.

To find your waste collection days please call 311 or go to www.publicworks.baltimorecity.gov

2023



Thanksgiving food scraps make great compost. Our facilities are open year-round. Find out more, including which items can be composted at publicworks.baltimorecity.gov

Photo Credit: Baltimorecompostcollective.org

OCTOBER 2023

S	M	T	W	T	F	S
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
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NOVEMBER

Native American Heritage Month

DECEMBER 2023

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31						

SUNDAY

MONDAY



TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

			1 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.	2	3	4
5  Shredding Event Daylight Savings Time Ends	6	7	8 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.	9	10 VETERANS DAY OBSERVED*	11 VETERANS DAY
12	13	14	15  Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m. America Recycles Day	16	17	18
19	20	21	22 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.	23 THANKSGIVING*	24 Native American Heritage Day	25
26	27	28	29	30		

NOTES

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To find your waste collection days please call 311 or go to www.publicworks.baltimorecity.gov

2023



**In the season of giving, DPW volunteers give back.
What are your 2023 goals for a cleaner, greener, beautiful Baltimore?**

Photo Credit: Gregory McKay | gregorymckayphotography.com | [instagram.com/beauty_of_baltimore](https://www.instagram.com/beauty_of_baltimore)

NOVEMBER 2023

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DECEMBER

JANUARY 2023

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SUNDAY

MONDAY


TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

					1	2
3	4	5	6 Quadrant Street Sweeping NW & SE Odd side only, 8 a.m. to 4 p.m.	7 First Day of Chanukah/ Hanukkah	8	9
10	11	12	13 Quadrant Street Sweeping NW & SE Even side only 8 a.m. to 4 p.m.	14	15 Last Day of Chanukah/ Hanukkah	16
17	18	19	20 Quadrant Street Sweeping NE & SW Odd side only 8 a.m. to 4 p.m.	21  First Day of Winter	22	23
24 Christmas Eve	25 CHRISTMAS DAY	26 First Day of Kwanzaa	27 Quadrant Street Sweeping NE & SW Even side only 8 a.m. to 4 p.m.	28	29	30
31 New Year's Eve						Please recycle this calendar

NOTES

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2023



WATER BILL

CUSTOMER SELF-SERVICE PORTAL

We invite you to take advantage of our Customer Self-Service Portal.

By creating an account, you will have easy access to the latest updates to your water bill, suggestions on saving money, information on new improvements and available resources to help manage your bill.

Login **TODAY**

1

Register

Enter Link or Scan QR Code
waterbillportal.baltimorecity.gov



2

Enter Activation Code

Located on the back of your
water bill



WATER BILL

FINANCIAL ASSISTANCE PROGRAM

WATER4ALL PROGRAM

Water4All is a new monthly water billing discount program designed to support equitable financial assistance for Baltimore City residents.



ELIGIBILITY

Baltimore City residential households whose income is below 200% of the federal poverty level (FPL) may be eligible. A formula is used to calculate the maximum a household should pay for annual water and sewer services, based on a percentage of their annual income.

For example, a 4-member household with an annual income less than \$55,500 may qualify for this program.

NEXT STEPS

To check for eligibility and complete the online application, please visit <https://bit.ly/3gDm5SB>

To request a paper copy of the application, call **(410) 396-5555**. You will be contacted once your application has been submitted or if additional information is required.

To apply for W4A, please visit <https://bit.ly/3gA0Sct>



USEFUL PHONE NUMBERS

311

One Call Center	410-396-5352
City Hall Operator	410-396-3100

Environmental Control Board (Violations)	410-396-6909
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FINANCE

Parking, Red Light and Speed Citations	410-396-4080
Real Property Tax.....	410-396-3987
Personal Property Tax	410-396-3979
Miscellaneous Billing	410-396-3989
Business Licenses and Miscellaneous Taxes	410-361-9690
Bureau of Revenue Collections	410-396-3971
Water Billing Payments	410-396-3988

General Services	410-396-3704
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Health	410-396-4398
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HOUSING

Housing Central Code Enforcement	410-396-4170
Central District Housing Inspections	410-396-4161
Northeast District Housing Inspections	410-545-7550
Northwest District Housing Inspections	410-396-7736
Southeast District Housing Inspections	410-545-6521
Southwest District Housing Inspections	410-396-1851

Human Resources	410-396-3860
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Law Department Claims Division	410-396-3400
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Mayor's Office of Employment Development (Youth Works)	410-396-6722
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PUBLIC WORKS

Administration Offices	410-396-3310
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Office of Boards and Commissions	410-396-6883
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Office of Communications	410-545-6541
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Office of Engineering and Construction	410-396-3437
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Bureau of Solid Waste	410-396-5134
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Eastern Sanitation Yard	410-396-9950
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Northwest Citizens' Convenience Center	410-396-7250
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Northwest Transfer Station	410-396-2706
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Office of Recycling	410-396-4511
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Quarantine Road Landfill	410-396-3772
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Western Sanitation Yard	410-396-3367
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Bureau of Water and Wastewater	410-396-3500
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Back River Wastewater Treatment Plant	410-396-9814
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Customer Support and Services (Water Bills)....	410-396-5398
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Patapsco Wastewater Treatment Plant	410-396-2800
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Utility Maintenance Division	410-396-7870
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Utility Maintenance Division, Eastside City	410-361-9371
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Utility Maintenance Division, Eastside County	443-721-5961
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Utility Maintenance Division, Westside	410-396-1867
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Utility Maintenance Division, Sewer Section ...	410-396-0230
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Recreation and Parks	410-396-7900
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Transportation	410-396-6802
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Zoning Administrators Office	410-396-4126
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Zoning Appeal Docket	410-396-4301
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Baltimore City Department of Public Works
Abel Wolman Municipal Building
200 Holliday Street
Baltimore, Maryland 21202

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